

ITCC

January 13, 2015 - Room 438 – ITD



NORTH DAKOTA
INFORMATION
TECHNOLOGY
DEPARTMENT

Agenda

1:00	Update on EA Activity	Jeff Quast
1:20	Update on ITD Activity	Jeff Quast
1:40	Waivers	Jeff Quast
2:00	Cyber Security Update	Dan Sipes
2:10	Remote Support Tools	Jeff Quast
2:20	Office 365 / OneDrive	Ron Zarr
2:45	Exchange 2013 Migration	Jeff Quast
2:50	Future Agenda Items	

EA Activity

Architecture Teams Recaps

- [Security Architecture](#)
- [Data Architecture](#)
- [Application Architecture](#)
- [Technology Architecture](#)

ITD Activity

- Brown Bag Lunch – review
 - Focus on Lessons Learned (or being learned) on large IT projects.
- IE11 Reminder
 - As of January 12 (yesterday) – Versions older are no longer supported
 - Recent upgrades to PeopleSoft seems to have eliminated problems
 - Chrome (no Java) and Firefox are good options

ITD Activity

- Upcoming SMUG Meeting
 - Will be [live streamed](#) tomorrow
 - Digital Assets Management solution will be discussed
 - Cliff can send you the requirements list if interested
 - YouTube agreements – NASCIO negotiating legal side with Google
 - Currently it's up to each agency to decide if they are comfortable using YouTube

ITD Activity

Application Inventory Update

- 51 agencies received Application Inventory templates in December
- 12 agencies* yet to respond; they each received follow-up emails/calls this week
- Line-of-business applications (to date):
 - 385 identified
 - 189 contain PII
 - 61 contain PHI
 - 168 can be accessed externally
- Ongoing topic with the State Cybersecurity Task Force

* A few large agencies are expected to respond shortly; significantly increasing the number of applications.

Waiver – DPI - CFND

- Requesting a [waiver](#) from the [Public On-line Services User Authentication](#) standard.
- The project is Free/Reduced Lunch management program for DPI employees, school faculty, and parents.
- App Architecture has recommended rescinding that standard and having Security Architecture develop a new standard for non-AD accounts.
- App Architecture recommends approval of the waiver, with guidance from Security Architecture on account and password requirements.
- DPI has indicated the vendor can accommodate any requirements.

- This slide left blank for security purposes.

Cybersecurity Update

Dan Sipes

Remote Support Tool

- Survey results did not identify a clear use case need.
 - Still need follow-up on # of licenses needed.
- Two main uses
 - Remote Support – mostly Outgoing but some Incoming.
 - Fewer licenses but very high end solution
 - Webinar / Shared Meetings / Desktop sharing
 - More licenses but more standard functionality
- May need a few anchor tenants for initial roll out of an enterprise Remote Support tool.
 - Easiest solution would be expansion of existing BOMGAR solution in use by DES

Office 365 / OneDrive

Office 365 Pro Plus (for Government)

Local Office Apps

Web Apps

Mobile Apps

One Drive for Business

NOT!!! – Exchange/SharePoint/Lync

Office Videos

Sway

Planner

Office 365 / OneDrive

Office 365 Service Page

<http://www.nd.gov/itd/services/office-365>

Office 365 / OneDrive

Important Dates

Feb 1st through the 28th of 2016

Aug 2016

Employee Data

Agencies policies for OneDrive

Most important factor if using OneDrive

Manager Field

30 Days from Deletion or Unlicensed

OU syncing and group membership

Office 365 / OneDrive

Thoughts to consider

Project and/or Visio

Why – new installer method Click to Run

Office 365 Training

<https://support.office.com/en-us/article/Office-365-training-396b8d9e-e118-42d0-8a0d-87d1f2f055fb?legRedir=true&redir=0&CorrelationId=24549520-0f89-44c5-8fbd-b2552ed7a4f3&ui=en-US&rs=en-US&ad=US>

Exchange 2013 Migration

- Check out the [News Item](#). Not sure of exact start and end dates (February-March).
- ITD will be contacting agencies individually to schedule migration.
- Outlook 2003 will no longer be supported (should not be using anyway).
- Outlook Web App is completely redesigned.
- During migration, Outlook will function until the final 5% of migration, and any email received during that time will be queued.
- If Outlook is open, users will be prompted to close the client.
- Once the migration finishes, it may take up to 30 minutes for the Outlook client to successfully reconnect to the mailbox. The mailbox will be accessible from OWA immediately.



THANK YOU

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